

SUPPORTED FEATURES	
ORDER MANAGEMENT	DEFINITION
Order History	The ability to view all completed orders.
Order Export	The ability to export order data in SalesWarp into a CSV file.
Split Line Items on Orders Between Fulfillment Locations	The ability to split each line item on an order to fulfill from a different location.
Partially Ship an Order	The ability to ship each line item on an order at a different time.
Order Status Visibility	The ability to view the status of each order.
Configurable Order Routing	The ability to route orders to the warehouse with the lowest costs of goods or lowest total costs including fees.
Default Order Steps & Fraud Checks	Pre-determined workflow of order steps & fraud checks defined by SalesWarp used to process an order.
Order Ship Check	The ability to scan the item(s) on an order to verify it is the correct item.
Reship & Reorder	The ability to reship or reorder from an existing order.
Order Confirmation Email Templates	The ability to customize the content and design of the order confirmation email and assign it to a wholesale store.
Manual Orders	The ability to manually create an order.
Payment Processing	The ability to authorize and capture payment in SalesWarp with a supported payment provider.
Refunds	The ability to process full or partial refunds on an order.
Cancellations	The ability to cancel an order and push it to Magento, Bigcommerce, Amazon or eBay.
Order Alerts	The ability to view order alerts if the order is not shipped on time based on the shipping method.
Order Notes Per Line Item	The ability to add internal and customer-facing note to each line item on an order.
Order Notes	The ability to add an internal note to an order.
Order Logs	The ability to view all processed steps, payments received, card errors, invoices, shipments, and failed fraud checks for an order.
Order Tickets	The ability to create a ticket that is directly associated to an order.
Quote Orders	The ability to create, email, print, approve, modify, or reject a quote order.
FBA Order Routing	The ability to fulfill any order with Fulfillment By Amazon.
INVENTORY MANAGEMENT	DEFINITION
Inventory Push	The ability to automatically push inventory quantity to Magento, Bigcommerce, Shopify, Amazon and eBay.
Inventory History	The ability to view every movement in inventory on a SKU level.
Inventory Import/Export	The ability to import inventory quantity via a spreadsheet to override inventory quantity in the system. The ability to export inventory quantity to a CSV file.

Kit Inventory Management	The ability to track inventory for a pre-built kit. The ability to track the potential number of kits that can be built based on the components available in-stock.
Internal Warehouse Inventory Visibility	The ability to view inventory quantity on hand at a warehouse.
FBA Inventory Visibility	The ability to view inventory quantity on hand at Fulfillment By Amazon via an inventory feed.
Dropship Inventory Visibility	The ability to view inventory quantity on hand at a dropship location via a FTP inventory feed or import.
Amazon & eBay Aliases	The ability to map multiple Amazon and eBay Listings to one inventory SKU in SalesWarp.
RMA Inventory Management	The ability to automatically update inventory for returned items.
Serialized Inventory	The ability to assign and track a unique serial number for each product. The serial number can be created in the system at the time of receiving, upon product creation, or via spreadsheet import.
Inventory Margin	A store-level setting; The ability to reserve a number of product units to prevent overselling. This many units will be subtracted from QoH before SalesWarp sends inventory to the store.
Inventory Override	The ability to display a static quantity for sale to override actual stock quantity on hand.
Reorder Threshold	A product-level setting; when stock reaches this number at warehouse, a PO will be generated for a reorder

<b>PRODUCT MANAGEMENT</b>	<b>DEFINITION</b>
Product Pull	The ability to create simple and configurable products by automatically importing existing products from Magento, Shopify, Bigcommerce, Amazon, and eBay.
Product Sync	The ability to auto-match products in SalesWarp to those on your channels based on custom conditions.
Product Import/Export	The ability to import a CSV file to create new products in SalesWarp. The ability to export product data into a CSV file.
Product Log	The ability to view all modifications and sources of a product.
Category Manager	The ability to create a category hierarchy and assign products to each category.
Product Attributes Manager	The ability to create a new attribute field for a product.
Image Manager	The ability to import and manage multiple images for a product.
Price Manager	The ability to track the price for a product.
Price Levels	The ability to assign a customer group to a price level per product.
HTML Description Editor	The ability to use a WYSIWYG editor to create a product description.
Simple & Configurable Product Types	The ability to create a simple product. The ability to create variations of a simple product, each with a unique SKU, in a parent/child relationship.
Kit Product Type	The ability to create a master SKU that contains one or more component SKUs.
Multiple Product Codes	The ability to add multiple product codes that link to one product record in SalesWarp with the option to tie the code to a specific vendor (UPC, ASIN, ISBN).
Manage Manufacturers	The ability to create and assign a manufacturer to a product.

Watched Fields	The ability to automatically update the price on an active product listing to Magento, Bigcommerce, Shopify, Amazon, eBay.
Bulk Upload Product Images	The ability to import all of your images at one time.
Product Data Feeds	The ability to export product data into a CSV file prepared specifically for direct upload into eBay, Amazon, Bigcommerce, Shopify or Magento.
<b>CUSTOMER MANAGEMENT</b>	
	<b>DEFINITION</b>
Customer Pull	The ability to create a new customer when an order is received.
Customer Import/Export	The ability to import a spreadsheet to create new customers in SalesWarp and export into a CSV file.
Customer Order History	The ability to view all orders placed by a customer.
Customer Attributes Manager	The ability to create a new attribute field for a customer.
Customer Tickets	The ability to create and track tickets for a customer.
Customer Notes	The ability create and track notes for a customer.
Customer Email Templates	The ability to create an email template and send an email to a customer.
Customer Groups	The ability to segment customers into user-defined groups.
Automated Order & Shipment Confirmation Email	The ability to automatically send confirmation emails to the customer when orders are received and when tracking is received.
<b>PURCHASING &amp; VENDOR MANAGEMENT</b>	
	<b>DEFINITION</b>
Manual Purchase Order Generation	The ability to create a purchase order manually.
Automated Purchase Order Generation (Reorder Threshold)	The ability to automatically create a purchase order for one vendor per product when the reorder threshold has been met.
Automated Purchase Order Generation (Out-of-stock)	The ability to automatically create a purchase order for one vendor per product when inventory is out of stock.
Manage Multiple Vendors Per Product	The ability to create and assign multiple vendors to a product.
Auto-Update Inventory Upon Receipt of Purchase Order	The ability to automatically update inventory levels for products on a purchase order that are confirmed as received.
Auto-Reserve New Inventory for Pending Orders	The ability to automatically reserve inventory received on a purchase order for pending orders waiting on this inventory.
Receive Partial Purchase Orders	The ability to receive inventory on a purchase order at different times.
Purchase Order Export	The ability to export purchase order data into a CSV file.
Vendor Import/Export	The ability to import a spreadsheet to create new vendors in SalesWarp. The ability to export vendor data into a CSV file.
Configurable Purchase Order Routing	The ability to route a purchase order or dropship order to vendor with shortest distance, lowest cost, or lowest lead time.
Default Purchase Order Steps	Pre-determined workflow of purchase order steps & approval checks defined by SalesWarp used to process a purchase order.
Purchase Order Status Visibility	The ability to view the status of each purchase order.
Purchase Order Consolidation	The ability to automatically add items to be purchased to an open purchase of the same vendor.
Purchase Order History	The ability to view all completed purchase orders.
Average Cost of Goods	The ability to automatically calculate average cost of goods based on historical purchase cost.
Vendor Payment Record	The ability to record payments made to a vendor.
Visibility of Product Purchase History	The ability to view purchase history for a product.

Visibility of Products by Vendor	The ability to view all products assigned to a vendor
Vendor Attributes Manager	The ability to create a new attribute field for a vendor.
Purchase Order Email Templates	The ability to create an email template to configure what is displayed on the email sent to the vendor
Purchase Order PDF Templates	The ability to create a PDF template to configure what is displayed on the purchase order.
<b>DROPSHIP MANAGEMENT</b>	
<b>DEFINITION</b>	
Dropship Orders via Email or FTP	The ability to send a dropship order via email or FTP to a vendor.
Dropship Order Status Visibility	The ability to view the status of each dropship order.
Dropship Order Email Templates	The ability to create an email template to configure what is displayed on the email sent to the vendor.
Dropship Order PDF Templates	The ability to create a PDF template to configure what is displayed on the dropship file.
Default Dropship Order Steps & Fraud Checks	Pre-determined workflow of order steps & fraud checks defined by SalesWarp used to process a dropship order.
Dropship Order Shipment Tracking Import	The ability to import a CSV file to update tracking numbers on dropship orders.
Dropship Order History	The ability to view all completed dropship orders.
<b>WAREHOUSE MANAGEMENT</b>	
<b>DEFINITION</b>	
Multiple Internal Warehouse	The ability to manage one or more internal warehouses for order fulfillment and inventory management.
Barcode Scanner Integration	The ability to use a bluetooth barcode scanner to receive inventory and verify items on an order or update product locations.
Product Location Management	The ability to add, remove, move, transfer inventory from one location to another.
Visibility of Product/Inventory by Warehouse	The ability to view all products and inventory levels stocked in a warehouse.
Pick Ticket Templates	The ability to create a PDF template to configure what is displayed on the pick ticket.
Packing Slip Templates	The ability to create a PDF template to configure what is displayed on the packing slip.
<b>SHIPPING</b>	
<b>DEFINITION</b>	
Carrier Rate Shopping	The ability to auto-select the cheapest carrier, manually select, or toggle between both options.
Print Shipping Labels	The ability to automatically purchase and print shipping labels via your UPS, FedEx and Endicia accounts.
Shipment Confirmation Email Templates	The ability to create an email template to configure what is displayed on the shipment confirmation email sent to the customer.
Tracking Number Push	The ability to push the shipment tracking number to Bigcommerce, Shopify, Magento, Amazon, or eBay to complete the order.
eBay Global Shipping	The ability to route orders with items that qualify for eBay Global Shipping to the US distribution center.
Order Shipment Tracking	The ability to view carrier, carrier method, shipment date, and tracking number for an order's shipments.
Third Party Shipping Provider Integration	The ability to directly integrate with supported third party shipping providers.

REPORTING	DEFINITION
Sales & Reconcile Reports	The ability to create sales and reconcile reports.
Total Orders	The ability to track total number of orders received.
Total Sales	The ability to track total sales received by store.
Order Dashboard	The ability to track orders received, orders shipper, orders cancelled, order in exception, and average orders shipper per hour.
Average Order Value	The ability to track the average order value.
Net Profit	The ability to track net profit.
Custom Report Templates	The ability to use the data in any database table to create a custom report.
Scheduled Reports	The ability to create a new report on a schedule.