

| SUPPORTED FEATURES | |
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| ORDER MANAGEMENT | DEFINITION |
| Order History | The ability to view all completed orders. |
| Order Export | The ability to export order data in SalesWarp into a CSV file. |
| Split Line Items on Orders Between Fulfillment Locations | The ability to a split each line item on an order to fulfill from a different location. |
| Partially Ship an Order | The ability to ship each line item on an order at a different time. |
| Order Status Visibility | The ability to view the status of each order. |
| Configurable Order Routing | The ability to route orders to the warehouse with the lowest costs of goods or lowest total costs including fees. |
| Default Order Steps & Fraud Checks | Pre-determined workflow of order steps & fraud checks defined by SalesWarp used to process an order. |
| Order Ship Check | The ability to scan the item(s) on an order to verify it is the correct item. |
| Reship & Reorder | The ability to reship or reorder from an existing order. |
| Order Confirmation Email Templates | The ability to customize the content and design of the order confirmation email and assign it to a wholesale store. |
| Manual Orders | The ability to manually create an order. |
| Payment Processing | The ability to authorize and capture payment in SalesWarp with a supported payment provider. |
| Refunds | The ability to process full or partial refunds on an order. |
| Cancellations | The ability to cancel an order and push it to Magento, Bigcommerce, Amazon or eBay. |
| Order Alerts | The ability to view order alerts if the order is not shipped on time based on the shipping method. |
| Order Notes Per Line Item | The ability to add internal and customer-facing note to each line item on an order. |
| Order Notes | The ability to add an internal note to an order. |
| Order Logs | The ability to view all processed steps, payments received, card errors, invoices, shipments, and failed fraud checks for an order. |
| Order Tickets | The ability to create a ticket that is directly associated to an order. |
| FBA Order Routing | The ability to fulfill any order with Fulfillment By Amazon. |
| INVENTORY MANAGEMENT | DEFINITION |
| Inventory Push | The ability to automatically push inventory quantity to Magento, Bigcommerce, Shopify, Amazon and eBay. |
| Inventory History | The ability to view every movement in inventory on a SKU level. |
| Inventory Import/Export | The ability to import inventory quantity via a spreadsheet to override inventory quantity in the system. The ability to export inventory quantity to a CSV file. |
| Internal Warehouse Inventory Visibility | The ability to view inventory quantity on hand at a warehouse. |
| FBA Inventory Visibility | The ability to view inventory quantity on hand at Fulfillment By Amazon via an inventory feed. |

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| Dropship Inventory Visibility | The ability to view inventory quantity on hand at a dropship location via a FTP inventory feed or import. |
| Amazon & eBay Aliases | The ability to map multiple Amazon and eBay Listings to one inventory SKU in SalesWarp. |
| Inventory Margin | A store-level setting; The ability to reserve a number of product units to prevent overselling. This many units will be subtracted from QoH before SalesWarp sends inventory to the store. |
| Inventory Override | The ability to display a static quantity for sale to override actual stock quantity on hand. |
| RMA Inventory Management | The ability to automatically update inventory for returned items. |

| PRODUCT MANAGEMENT | DEFINITION |
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| Product Pull | The ability to create simple and configurable products by automatically importing existing products from Magento, Shopify, Bigcommerce, Amazon, and eBay. |
| Product Sync | The ability to auto-match products in SalesWarp to those on your channels based on custom conditions. |
| Product Import/Export | The ability to import a CSV file to create new products in SalesWarp. The ability to export product data into a CSV file. |
| Product Log | The ability to view all modifications and sources of a product. |
| Category Manager | The ability to create a category hierarchy and assign products to each category. |
| Product Attributes Manager | The ability to create a new attribute field for a product. |
| Image Manager | The ability to import and manage multiple images for a product. |
| Price Manager | The ability to track the price for a product. |
| Price Levels | The ability to assign a customer group to a price level per product. |
| HTML Description Editor | The ability to use a WYSIWYG editor to create a product description. |
| Simple & Configurable Product Types | The ability to create a simple product. The ability to create variations of a simple product, each with a unique SKU, in a parent/child relationship. |
| Multiple Product Codes | The ability to add multiple product codes that link to one product record in SalesWarp with the option to tie the code to a specific vendor (UPC, ASIN, ISBN). |
| Manage Manufacturers | The ability to create and assign a manufacturer to a product. |
| Watched Fields | The ability to automatically update the price on an active product listing to Magento, Bigcommerce, Shopify, Amazon, eBay. |
| Bulk Upload Product Images | The ability to import all of your images at one time. |
| Product Data Feeds | The ability to export product data into a CSV file prepared specifically for direct upload into eBay, Amazon, Bigcommerce, Shopify or Magento. |

| CUSTOMER MANAGEMENT | DEFINITION |
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| Customer Pull | The ability to create a new customer when an order is received. |
| Customer Import/Export | The ability to import a spreadsheet to create new customers in SalesWarp and export into a CSV file. |
| Customer Order History | The ability to view all orders placed by a customer. |
| Customer Attributes Manager | The ability to create a new attribute field for a customer. |
| Customer Tickets | The ability to create and track tickets for a customer. |
| Customer Notes | The ability create and track notes for a customer. |

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| Customer Email Templates | The ability to create an email template and send an email to a customer. |
| Automated Order & Shipment Confirmation Email | The ability to automatically send confirmation emails to the customer when orders are received and when tracking is received. |
| PURCHASING & VENDOR MANAGEMENT | |
| DEFINITION | |
| Manual Purchase Order Generation | The ability to create a purchase order manually. |
| Automated Purchase Order Generation (Reorder Threshold) | The ability to automatically create a purchase order for one vendor per product when the reorder threshold has been met. |
| Automated Purchase Order Generation (Out-of-stock) | The ability to automatically create a purchase order for one vendor per product when inventory is out of stock. |
| Manage Multiple Vendors Per Product | The ability to create and assign multiple vendors to a product. |
| Auto-Update Inventory Upon Receipt of Purchase Order | The ability to automatically update inventory levels for products on a purchase order that are confirmed as received. |
| Auto-Reserve New Inventory for Pending Orders | The ability to automatically reserve inventory received on a purchase order for pending orders waiting on this inventory. |
| Receive Partial Purchase Orders | The ability to receive inventory on a purchase order at different times. |
| Purchase Order Export | The ability to export purchase order data into a CSV file. |
| Vendor Import/Export | The ability to import a spreadsheet to create new vendors in SalesWarp. The ability to export vendor data into a CSV file. |
| Configurable Purchase Order Routing | The ability to route a purchase order or dropship order to vendor with shortest distance, lowest cost, or lowest lead time. |
| Default Purchase Order Steps | Pre-determined workflow of purchase order steps & approval checks defined by SalesWarp used to process a purchase order. |
| Purchase Order Status Visibility | The ability to view the status of each purchase order. |
| Purchase Order Consolidation | The ability to automatically add items to be purchased to an open purchase of the same vendor. |
| Purchase Order History | The ability to view all completed purchase orders. |
| Average Cost of Goods | The ability to automatically calculate average cost of goods based on historical purchase cost. |
| Vendor Payment Record | The ability to record payments made to a vendor. |
| Visibility of Product Purchase History | The ability to view purchase history for a product. |
| Visibility of Products by Vendor | The ability to view all products assigned to a vendor |
| Vendor Attributes Manager | The ability to create a new attribute field for a vendor. |
| Purchase Order Email Templates | The ability to create an email template to configure what is displayed on the email sent to the vendor |
| Purchase Order PDF Templates | The ability to create a PDF template to configure what is displayed on the purchase order. |
| DROPSHIP MANAGEMENT | |
| DEFINITION | |
| Dropship Orders via Email or FTP | The ability to send a dropship order via email or FTP to a vendor. |
| Dropship Order Status Visibility | The ability to view the status of each dropship order. |
| Dropship Order Email Templates | The ability to create an email template to configure what is displayed on the email sent to the vendor. |
| Dropship Order PDF Templates | The ability to create a PDF template to configure what is displayed on the dropship file. |
| Default Dropship Order Steps & Fraud Checks | Pre-determined workflow of order steps & fraud checks defined by SalesWarp used to process a dropship order. |

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| Dropship Order Shipment Tracking Import | The ability to import a CSV file to update tracking numbers on dropship orders. |
| Dropship Order History | The ability to view all completed dropship orders. |
| WAREHOUSE MANAGEMENT | DEFINITION |
| Single Internal Warehouse | The ability to manage a single internal warehouse for order fulfillment and inventory management. |
| Barcode Scanner Integration | The ability to use a bluetooth barcode scanner to receive inventory and verify items on an order or update product locations. |
| Visibility of Product/Inventory by Warehouse | The ability to view all products and inventory levels stocked in a warehouse. |
| Pick Ticket Templates | The ability to create a PDF template to configure what is displayed on the pick ticket. |
| Packing Slip Templates | The ability to create a PDF template to configure what is displayed on the packing slip. |
| SHIPPING | DEFINITION |
| Carrier Rate Shopping | The ability to auto-select the cheapest carrier, manually select, or toggle between both options. |
| Print Shipping Labels | The ability to automatically purchase and print shipping labels via your UPS, FedEx and Endicia accounts. |
| Shipment Confirmation Email Templates | The ability to create an email template to configure what is displayed on the shipment confirmation email sent to the customer. |
| Tracking Number Push | The ability to push the shipment tracking number to Bigcommerce, Shopify, Magento, Amazon, or eBay to complete the order. |
| eBay Global Shipping | The ability to route orders with items that qualify for eBay Global Shipping to the US distribution center. |
| Order Shipment Tracking | The ability to view carrier, carrier method, shipment date, and tracking number for an order's shipments. |
| REPORTING | DEFINITION |
| Sales & Reconcile Reports | The ability to create sales and reconcile reports. |
| Total Orders | The ability to track total number of orders received. |
| Total Sales | The ability to track total sales received by store. |
| Order Dashboard | The ability to track orders received, orders shipper, orders cancelled, order in exception, and average orders shipper per hour. |
| Average Order Value | The ability to track the average order value. |
| Net Profit | The ability to track net profit. |
| Custom Report Templates | The ability to use the data in any database table to create a custom report. |
| Scheduled Reports | The ability to create a new report on a schedule. |